

REGULATIONS, SERVICES AND SCHEDULE OF CHARGES
APPLICABLE TO
INTERSTATE MESSAGE TELECOMMUNICATIONS SERVICES
FURNISHED BY

NETELLIGENT CORPORATION

CORPORATE OFFICE

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This document contains the descriptions, regulations, and rates applicable to the furnishing of Interstate Wide Area Telecommunications Service provided by NETELLIGENT CORPORATION and is made available to subscribers in accordance with the Federal Communications Commission's (FCC) *Public Availability of Information Concerning Interexchange Services* rules, 47 CFR Section 42.10. A paper copy of this document be requested by contacting NETELLIGENT CORPORATION's customer service department at toll free at 800-241-2637 or in writing directed to the above address.

INTRODUCTION

Thank you for selecting or considering NETELLIGENT CORPORATION to fill your interstate telecommunications service requirements.

The following pages are intended to provide you with information regarding NETELLIGENT CORPORATION's specialized Message Telecommunications Service rates, charges, terms, and conditions, in accordance with the Federal Communications Commission's *Public Availability of Information Concerning Interexchange Services* rules, 47 C.F.R. Section 42.10.

The information which follows governs the relationship between NETELLIGENT CORPORATION and its interstate telecommunications service users and subscribers, pursuant to applicable federal regulation, federal and state law, and any client-specific arrangements.

NETELLIGENT CORPORATION's interstate Message Telecommunications Service rates, charges, terms, and conditions are subject to change, unless otherwise established under separate agreement. Subscribers will receive no less than 30 days written notice in advance of any service or rate changes.

BY SUBSCRIBING TO, UTILIZING, OR PAYING FOR NETELLIGENT CORPORATION'S INTERSTATE MESSAGE TELECOMMUNICATIONS SERVICES, YOU AGREE TO THE RATES, CHARGES, TERMS, AND CONDITIONS WHICH FOLLOW. IF YOU BELIEVE THAT YOUR USE OF NETELLIGENT CORPORATION'S INTERSTATE MESSAGE TELECOMMUNICATIONS SERVICE HAS BEEN MADE IN ERROR, PLEASE CONTACT NETELLIGENT CORPORATION'S CUSTOMER SERVICE DEPARTMENT IMMEDIATELY AT 800-241-2637.

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TECHNICAL TERMS AND ABBREVIATIONS

Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

Authorization Code

A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Authorized User

A user who is a customer, or a person authorized by the customer that uses the Company's Services. An Authorized User is responsible for compliance with this document.

Billed Party

The person or entity responsible for payment for the use of the Company's Service(s).

Called Station:

The terminating point of a call (i.e., the called number).

Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

Calling Station

The origination point of a call (i.e. the calling number).

TECHNICAL TERMS AND ABBREVIATIONS, Continued

Central Office

A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel

A path for electrical transmission between two or more points, the path having a bandwidth designed to carry voice grade transmission.

Commission:

Federal Communications Commission (“FCC”)

Common Carrier

A company or entity providing telecommunications services to the public.

Company:

NETELLIGENT CORPORATION (“NETELLIGENT”)

Customer:

Any person, firm, partnership, association, joint stock company, trust, corporation, governmental entity or any other entity which orders service, that is responsible for payment of charges and for compliance with this document.

Customer Dialed Calling Card

A call that is billed to a Calling Card that does not require intervention by an attended operator position to complete.

Day

From 8:00 A.M. up to but not including 5:00 P.M. local time Monday through Friday.

TECHNICAL TERMS AND ABBREVIATIONS, Continued

Dedicated Access:

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

Direct Dialed Call

A Missouri intrastate telephone call that is automatically completed and billed to the telephone from which the call originated without the automatic or live assistance of an operator. This includes calls forwarded by call forwarding equipment.

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

Exchange

A geographic area established by the document of Local Exchange Carriers for the administration of communications service in a specific area that usually embraces a city, town or village and its environs. It consists of one or more Central Offices together with the associated facilities used in furnishing communications services within that area.

Incompleted Call

Any call where the communication path between the calling and the called station is not established (i.e., busy, no answer, etc.).

Local Exchange Carrier (LEC)

A telephone company utility which provides local telecommunications services to a specific geographical area for business and residential customers.

Subscriber:

See "Customer" definition.

"800" (Toll Free) Number:

An interexchange service offered pursuant to this document for which the called party is assigned a unique 800-NXX-XXXX or 888-NXX-XXXX or 877-NXX-XXXX, or 866-NXX-XXXX, or 855-NXX-XXXX number, or any other NPA, and is billed for calls terminating at that number.

RULES AND REGULATIONS

UNDERTAKING OF THE COMPANY

Company's services are furnished for telecommunications originating and/or terminating in any area within the contiguous United States, Alaska, Hawaii, and United States dependencies.

Company is a non-facilities-based provider of resold interexchange telecommunications to Customers for their direct transmission and reception of voice, data, and other types of communications.

Company resells access, switching, transport, and termination services provided by interexchange carriers.

Subject to availability, the Customer may use account codes to identify the users or user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

Request for service under this Document will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

LIMITATIONS OF SERVICE

All service is subject to availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of satellite or other transmission medium capacity or due to any causes beyond its control.

RULES AND REGULATIONS, Continued

LIMITATIONS OF SERVICE, Continued

Company reserves the right to immediately disconnect service without incurring liability when necessitated by conditions beyond the Company's control or when the Customer is using the service in violation of either the provisions of this Document or the Commission rules.

The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.

Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Document shall apply to all such permitted assignees or transferees, as well as all conditions of service.

The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Document until the indebtedness is satisfied.

USE

Services provided under this document may be used only for transmission of communications by customers in a manner consistent with the terms of this document and regulations of the FCC and all state and local authorities having jurisdiction over the service.

Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.

Application for service may be made verbally or in writing. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.

The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

RULES AND REGULATIONS, Continued

RESPONSIBILITIES OF THE CUSTOMER

The Customer is responsible for placing any necessary orders, and for complying with document Regulations, and for ensuring that Authorized users comply with document regulations. The Customer is also responsible for the payment of charges for calls originated at the customers premises. This includes payment for calls or services originating at the Customer's number(s); accepted at the Customer's number(s) (i.e., collect calls); billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, the use of a Company assigned Special Billing Number and incurred at the specific request of the Customer.

The Customer is responsible for charges incurred for special construction and/or special facilities that the Customer requests and which are ordered by the Company on the Customer's behalf.

If required for the provision of the Company's Services, the Customer must provide any equipment space, supporting structure, conduit, and electrical power without charge to the company.

The Customer is responsible for arranging ingress to its premises at time mutually acceptable to the Customer and the Company when required for the Company personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's Service(s).

The Customer shall ensure that its terminal equipment and system is properly interfaced with the Company's facilities and Services, that the signals and voltages emitted into the Company's facilities are of the proper mode, bandwidth, power, and signal level of the intended use of the Customer and in compliance with the criteria set forth in the rules of the FCC, and that the signals do not damage equipment, injure personnel or degrade Service to other Customers.

RULES AND REGULATIONS, Continued

RESPONSIBILITIES OF THE CUSTOMER, Continued

Interconnection between Customer's equipment and Company-provided services must be made by the Customer by leased channel or dial-up service. Where interconnection between Customer's equipment and Company-provided service is not made by lease of Company facilities, interconnection must be made by the Customer at the Company's operating offices. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such immediate action as necessary to protect its facilities and personnel and will promptly notify the Customer of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm.

The Customer is liable to the Company for the replacement and repair of damage to the equipment and facilities of the Company caused by negligence and willful act of the Customer, its Authorized Users, and others and for improper use of equipment provided by the Customer, its Authorized Users, and others.

The Customer is liable for the loss through theft and fire of any of the Company's equipment installed at Customer's premises.

RULES AND REGULATIONS, Continued

RESPONSIBILITIES OF AUTHORIZED USERS

The Authorized User is responsible for compliance with applicable regulations set forth in this document.

The Authorized User is responsible for establishing its identity as often as necessary during the course of the call.

The Authorized User is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.

LIABILITIES OF THE COMPANY

Except as stated in this Section, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this document. This document does not limit the liability of the Company for gross negligence or willful misconduct.

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occur. For the purpose of computing such amount, a month is considered to have thirty (30) days. To the extent permitted by law, the Company will in no event be responsible for any indirect, incidental, consequential, reliance, special, lost revenue, lost savings, lost profits, or exemplary or punitive damages, regardless of the form of action, whether in contract, tort, negligence of any kind whether active or passive, strict liability or otherwise. The terms of this Section shall apply notwithstanding the failure of any exclusive remedy.

The Company is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the Service(s) received by Customer, or for the unavailability of or any delays in the furnishing of any Service(s) or facilities that are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the Services provided to Customer, the Company's liability shall be limited according to the provisions above and elsewhere in this document.

The Company disclaims any express or implied warranties with respect to Services, including without limitation, any implied warranties of merchantability and fitness for a particular purpose.

RULES AND REGULATIONS, Continued

LIABILITIES OF THE COMPANY, Continued

The Company shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
- B. Claims for patent infringement arising from combining or connecting company's facilities with apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment.

Where Customer -provided equipment is connected to service furnished pursuant to this document, the responsibility of the Company shall be limited to the maintenance and operations of such services in the proper manner; subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by Customer -provided equipment; or network control signaling where such signaling is performed by Customer -provided network control signaling equipment.

Company shall not be liable for and the Customer indemnifies and holds harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.

RULES AND REGULATIONS, Continued

LIABILITIES OF THE COMPANY, Continued

The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Document to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.

The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Missouri law. The Company shall not be responsible for claims made outside the 30 day period. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.

The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

Under no circumstances whatsoever shall the Company or its officers, directors, agents, or employees be liable for any indirect, incidental, special, or consequential damages.

RULES AND REGULATIONS, Continued

INDEMNITY

Subject to the limitations of liability set forth above, the Company and the Customer shall defend, indemnify, and hold each other harmless from and against any and all claims to the extent that such claims were proximately caused by any negligent or willful act or omission by the party from whom indemnity is sought, or by the agents, employees, subcontractors or assignees of the party from whom indemnity is sought, in connection with use of the Services. The indemnifying party under this Section shall defend the other at the other's request against any such claim. The party seeking indemnification under this Section must notify the other promptly of written claims or demands for which the indemnifying party may be responsible. The Company and the Customer, as the case may be, shall cooperate fully with the other in the course of such indemnification, and the indemnifying party shall control such defense and the right to litigate, settle, appeal, provided it pays the cost of any required appeal bond, compromise or otherwise deal with any such claim or resulting judgment, provided that such settlement, compromise or other resolution of said claim does not result in any liability to the indemnified party.

FULL FORCE AND EFFECT

Should any provision or portion of this Document be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Document will remain in full force and effect.

RULES AND REGULATIONS, Continued

INTERRUPTION OF SERVICE

Netelligent's objective is to ensure Services accessibility. Netelligent shall employ commercially logical efforts to evade unforeseen service interruptions and to curtail any Services interruptions caused by Netelligent. If Customer has a Netelligent provided point-point T1 or MPLS ("Broadband Circuits") and Customer has experienced one or more Services interruptions due to Netelligent's equipment or facilities that make voice calling unusable for more than 15 cumulative minutes during a twenty-four (24) hour period, then, Customer must notify Netelligent by way of opening a ticket with our support team at the time of the incident, to obtain a credit equal to 1/30th of Customer's monthly Services charges for the affected Services. This is subject to verification by Netelligent and request must be presented in writing by Customer. Customer will be limited to one applicable credit per twenty-four (24) hour period. Applicable service credits shall be claimed by Customer before the 15th day of the following month from which the pertaining incident was resolved, else deemed forfeit. These credits shall be unavailable for (a) interruptions of Hosted service during Netelligent's scheduled maintenance windows, (b) interruptions due to Acts of Nature (including fire, flood, earthquake, storm, hurricane or other natural disaster), war, invasion, act of foreign enemies, hostilities (whether war is declared or not), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo, labor dispute, strike, or lockout, (c) issues with, or maintenance on, equipment or circuits supplied by anyone other than Netelligent (as well as changes to or reconfiguration of Customer Premise Equipment ("CPE") not authorized by Netelligent) if Customer claims credits under this Section.

RULES AND REGULATIONS, Continued

RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

MINIMUM SERVICE PERIOD

The minimum service period is one month (30 days).

PAYMENTS AND BILLING

Charges for service are applied on a recurring basis. Charges for recurring fees are billed one (1) month in advance. Usage charges are billed one (1) month in arrears. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until canceled by the Customer.

The Customer is responsible in all cases for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact the Company directly.

Any person or entity which uses, appropriates or secures the use of Service(s) from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's Service(s) actually made by Customer.

RULES AND REGULATIONS, Continued

PAYMENTS AND BILLING, Continued

Billing is payable net thirty and past due twenty (20) days after issuance and posting of invoice. Bills not paid within thirty (30) days after the date of posting are subject to 1) a 1.5 percent late payment charge or 2) the highest rate allowed by law per month, for the unpaid balance, and may be subject to additional collection agency fees.

A charge of \$15.00 or five (5) percent of the amount of the check, whichever is greater, will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

Billing disputes should be addressed to the Company's customer service organization via telephone to 800-241-2637. Customer service representatives are available to respond to customer billing inquiries from 8:00 a.m. to 5:00 p.m. Central Standard Time.

RULES AND REGULATIONS, Continued

CANCELLATION BY CUSTOMER

Customer may cancel service by providing written notice to Company thirty (30) days prior to cancellation.

Customer is responsible for usage charges while still connected to the Company's service, even if the customer utilizes services rendered after the Customer's request for cancellation has been made notice and the payment of associated local exchange company charges, if any, for service charges.

Any non-recoverable cost of Company expenditures shall be borne by the Customer if:

- A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed upon with the Customer for the non-recoverable portions of expenditures; or
- B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
- C. If based on an order for service and construction has either begun or has been completed, but no service provided.

RULES AND REGULATIONS, Continued

CANCELLATION BY COMPANY

Company may immediately discontinue furnishing the Service to a Customer without incurring liability:

- A. If there is a condition determined in Company's sole discretion to be hazardous to the Customer, to other Customers of Company, to Company's equipment, to the public or to employees or agents of Company; or
- B. If Company deems refusal or disconnection necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or Services; or
- C. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to Service; or
- D. For use of Company's Services for any purpose other than that described in the application; or
- E. In the event of Customer use of equipment in such a manner as to adversely affect Company's equipment or the Service to others; or
- F. In the event of tampering with the equipment furnished and owned by Company; or
- G. In the event of unauthorized or fraudulent use of Service.

The Company may discontinue service according to the following conditions upon five (5) days' written notice:

- A. For the non-payment of any proper charge as provided by Company's Document; or
- B. For Customer's breach of the contract for service between the utility and Customer.
- C. For violation of any of the rules and regulations, terms and conditions of this contract.

RULES AND REGULATIONS, Continued

CANCELLATION BY COMPANY, Continued

The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.

The Company may refuse to permit collect calling, calling card and third-number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

INTERCONNECTION

Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.

Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' documents. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

RULES AND REGULATIONS, Continued

DEPOSITS AND ADVANCE PAYMENTS

The Company does not request deposits or advance payments, but reserves the right to do so. Any deposits or advanced payments will be collected and maintained by the Company in accordance with Missouri law and Commission rules and regulations.

CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.

TAXES

The Customer is responsible for payment of all federal, state and local taxes, franchise, excise and other fees applicable to the Services, including, but not limited to: sales, use, excise, franchise, access, universal service, 911 services and handicapped services.

DESCRIPTION OF SERVICE

TIMING OF CALLS

The Customer's long-distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.

The minimum call duration for billing purposes for all services, unless stated otherwise in this document, is eighteen (18) seconds with six (6) second billing increments thereafter.

Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.

There is no billing for incomplete calls.

DESCRIPTION OF SERVICE, Continued

NETELLIGENT TELECOMMUNICATIONS SERVICES

Business Long Distance Services

Business Long Distance Service

Company offers a pre-subscribed 1+ usage based service for business customers.

Long Distance Directory Assistance

Company offers Directory Assistance service to all Business and Residential Customers on a per call basis. Company's Directory Assistance service that allows the customer to obtain telephone numbers by dialing 1+ area code + 555-1212. Such service is available twenty four (24) hours a day, seven (7) days a week.

PROMOTIONS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration, not to exceed ninety (90) days per customer, for non-optional, recurring charges, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Requests for promotional offerings will be presented to the ICC for its approval.

INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Document. Rates quoted in response to such competitive requests may be different than those specified for such Services in this Document. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

RATES AND CHARGES

SERVICE CHARGES

This section sets forth the rates and charges applicable to the Company's services. The rates are applicable to domestic Missouri intrastate services and facilities. All rates and charges are expressed in U.S. dollars. Calls which overlap rate periods will be charged according to the rates applicable to the time recorded in each period.

Business Long Distance Services

Business Long Distance Service

Item	Rate
Calls	
Day	\$0.0500
Evening	\$0.0500
Night/Weekend	\$0.0500
Monthly Recurring Charge	\$ICB
Monthly Basic Account Code	\$ICB
Monthly VAC	\$ICB

Calls are billed in 6 second increments with an 18 second minimum.

Long Distance Directory Assistance

Item	Rate
Per Inquiry	\$1.250